

Good to Know:

- Our camps are open to everyone. Please let us know if we should consider special assistance to your child on the application form. We want to provide the best possible experience for your child.
- We have a large number of Lost & Found items each season which we cannot return to its rightful owner. Please put camper's name on the valuables so that they too, can go home safely.
- Tell us what we did well, our staffs are motivated by your encouragements. Tell us the not-so-good; we appreciate and value your honest opinions.

Loyalty Reward:

\$120 Coupon for every three camp enrolments

2 Easy Steps:

- Retain your enrolment numbers from YMCA of Hong Kong Camp Programmes (shown on the receipt).
- Visit our website and enter camper's name, contact email, and the three enrolment numbers to receive a \$120 programme coupon.

Please visit our website for the Term & Conditions:

- All enrolments must belong to the same individual.
- Only enrolment numbers from YMCA of Hong Kong Camp Programme are accepted.
- The camps can be accumulated through different seasons.
- Completed camps are able to apply for the reward coupon.
- One day programme and family programme cannot be applied for the reward coupon.
- Please allow 14 working days to process the reward coupon.
- Enrolments before May 2019 are not applicable.
- Due to substantial processing time for loyalty reward coupon, we do not accept application 10 working days before the commencement of enrolment day.



Enquiries

For membership and enrolment inquiries:

Member Services (Hotline : 2368 7070),
Mon – Sun, 8:00 – 20:00

For programmes inquiries or bad weather policy:

Camping Section (Hotline : 2268 7079),
Mon – Fri, 10:00 – 18:00

www.ymcahk.org.hk/camping



Like us on Facebook to receive first-hand information precisely,
- camp status
- enrolment information
- brochure launch date
- camp tips
- and many others!

Turn on the notifications to receive first-hand information QUICKLY! :)



General Information

Camp Staff

Our staff are a highly qualified team of responsible young adults committed to each camper to ensure enjoyable camp experience. All staff are trained prior to your child's arrival. Our staff to camper ratio is an average of 1 : 7.

Instruction Medium

Instruction at Day Camp will be primarily in English.

Meal Arrangement

All YMCA Full-Day Camps include nutritious hot lunches. Please inform us if your child has any food allergies or restrictions by filling the medical form. Campers are encouraged to bring their own healthy snack to camp as well.

Camp Behaviour Policy

If a situation arises where a camper threatens the safety or security of another camper, or if a camper shows disregard for camp guidelines, we will make every appropriate effort to inform the parents involved and to correct the behaviour to provide a positive camp experience for everyone. However, should disruptive behaviours continue, the child may be dismissed from the camp at the discretion of the YMCA. The YMCA will not be held responsible for any costs associated with a child's dismissal on the grounds of disruptive behaviour.

Name and Likeness

The YMCA may take photos and videos from time to time for the purpose of promotion of our camps and of the Association's activities to our members or the public at large. YMCA management retains the right and sole discretion to publish the name and likeness (photo/image/video, etc.) of any person participating in our camps.

Assembly and Dismissal

Please drop off and pick up your children directly at the campsite, unless otherwise specified. (Shuttle Bus Services will be provided for some of the camps).

Shuttle Bus Arrangements

Please note camps that provide shuttle bus service to the campsite will depart promptly 15 minutes after daily registration.

Late Pick Up

Campers will be automatically taken to the Child Care Service if they are not picked up by his/her guardian by 16:45. A late charge of \$100 will be applied for each late day. Please refer to the Frequently Asked Question (Q.1). Child Care Service is only applicable for Full-Day camps.

Lost and Found

During camp we will be working hard to ensure that your children return home with all their belongings. However, occasionally some items are left behind. We will collect all of the remaining Lost and Found items and bring them to the Camping Office at 2268 7079 where we will hold them for period of 1 month before donating them to good-will services. The YMCA reserves the right to discard any wet or very soiled items.

The YMCA takes no responsibility for the loss of children property. It is highly recommended that children do not bring valuable items to camp.

Same Group Request

If you would like to register your child to be in the same group with their sibling or friend, please fill out the 'Same Group Request' section on the Enrolment Form with the other child's name. To further confirm this, please contact the Member Services Counter at 2368 7070.

Special Needs

YMCA Camps provide Day Camp experiences for children with a variety of special needs. A limited number of spaces are available for children requiring additional staff support. Please contact the YMCA Camping Officer at 2268 7079 for details.

Payment

Payment can be done by cash, cheque, Visa or Master Credit Card.

Please prepare a self-addressed envelope. (For postal enrolment only)

Please make your cheque payable to **'YMCA of Hong Kong'** and write the **participant's name, telephone number, course code and membership number (if applicable)** on the back of the cheque.

Please enclose separate cheques in full payment for each individual camp.

No post-dated cheques will be accepted.

Fee Structure

The registration fee for each camp includes a daily lunch, out-trip fee including transportation and all venue entrance fees.

After you have enrolled in camp, you will receive: Medical form, Parent Reminder and Bad Weather & Refund Policy.

For safety reasons, please ensure your child (ren) meet the age requirement for each individual camp. We reserve the right to remove all incorrect age enrollments without refund.

We do not accept reservation by fax, email. Postal enrolment will only be accepted until 10 days before the start of each camp.

Safety and Hygiene Policies

Safety at camp is always our first priority. We have implemented a few policies to ensure the health and well-being of everyone at camp, both campers and staff:

Hygiene – we have hand-washing breaks at regular intervals through the camp schedules to reduce the chances of spreading germs. Caring and sharing are important values we teach at camp, however we are asking everyone to not share personal snacks during camps. Also, our staff will adhere to strict food handling procedures during cookery programmes and mealtime.

Sick campers – we will be working with all families to ensure the safety of all campers. We are asking all campers to remain at home if ill. The YMCA reserves the right to send home all ill children or staff.

Campers taking medicine – if campers need to take medicine during camps, parents need to inform the camp coordinator during registration time in the morning. You are required to fill in a Medicine Authorization Form (back of the Medical Form). For safety concerns, the coordinator will help the younger campers to keep the medicine and return it to campers at the end of each camp.

Special Notice on Preventing the Outbreak of Pneumonia Cases of Novel Coronavirus Infection

We would also like to seek your attention to the following matters.

1. Rubbing alcohol is available at the Counter/General/School Office. You are advised to perform hand hygiene by alcohol-based hand rub or wash hands with liquid soap and water before entering the classroom;
2. Our centre conducts regular cleaning for all classrooms, toilets and public area with appropriate cleaning ingredients;
3. Our centre is equipped with thermometers and surgical face masks. Please inquire our staff member if necessary;
4. Our centre is enforcing the temperature checking for all indoor class participants and keep the temperature record;
5. For those instructors / participant whose body temperature is over 38 degree, centre staff will bring him or her to an independent room for rest and call parents to pick him or her back if it is in child class. For those instructors / participant who body temperature is slightly over, e.g. 37.5 degree, colleagues will do the second checking after a while to ensure his or her status;
6. For outdoor programs and activities, responsible staff would decide whether it needs to take temperature checking for the participants or not especially if they are youths or adults. Yet, responsible staff will remind the participants to have protective measures or stay home if they are not feeling well;
7. When having respiratory symptoms such as fever, cough and sneezing, you are advised to wear a surgical face mask, refrain from attending class and seek medical advice promptly;
8. You should maintain good personal hygiene and perform hand hygiene frequently. Cover your mouth and nose with tissue paper when sneezing or coughing. Dispose soiled tissues into a rubbish bin, then wash hands thoroughly;
9. Avoid unnecessary travel to affected areas and crowded places. Upon returning from the affected area, you should observe the health conditions closely for 14 days;
10. Avoid making close contact with patients, especially those with symptoms of acute respiratory infections;
11. To ensure the distinct hygiene of the centre, the centre will monitor the cleaning facility and disinfection frequently;
12. Staff are advised to wear mask for services providing. Please also conduct self-checking for body temperature, and stay home for rest in case you have the symptoms of influenza.



Member and Community Services
YMCA of Hong Kong